



VILLAGE OF PENDER

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UTILITY BUDGET PLAN APPLICATION & GUIDELINES

CUSTOMER NAME _____ CUSTOMER # _____

ADDRESS _____

MONTHLY BUDGET PAY AMOUNT \$ _____

- Customer's account needs to be current and paid in full
- Customer needs a current 12-month history in existing residence
- Available to residential customers only
- Customer may be late once in a 12-month budget plan year. If late more than once in a plan year, the customer will automatically be removed from the plan
- If removed, the customer will not be eligible for the plan for at least 12 months and then, not until new budget payment plan year commences
- Enrollment is in April. Budget payment amount will start with the May billing. Enrollment will be available on a yearly basis beginning April 1st of each year and concluding at the end of April of current plan year
- The budget payment amount is determined by calculating the average of the customer's most recent twelve-month billing amount total
- Village of Pender reserves the right to adjust the monthly payment amount during the current plan year if the price of energy or other costs change dramatically or if the customer's usage changes significantly
- The budget payment plan will renew automatically and budget pay amount will be adjusted for the next plan year unless cancelled by customer or Village of Pender

I agree to the terms of the budget payment plan offered by village of Pender. I understand that if I am late more than once in a plan year or if I fail to pay the full budget payment amount each month, I will be removed from the budget payment plan and will not be able to participate in the plan for at least 12 months. I understand that I will be required to pay any amount that may be owed at the time I am removed from the budget payment plan.

CUSTOMER SIGNATURE

DATE